

# **TOUR, SHOP & EVENT HOST**

### **Basic Information**

Hours: Part-time: 5 - 10 paid hours per week.

Mostly Saturdays (1-4 per month, depending on availability), with the occasional

mid-week shift.

Salary & Payment: £12 per hour. Paid monthly.

Probation period: Three months.

Remote working: No.

# **Role & Responsibilities**

You will be an integral part of our small and friendly team. You will be responsible for entertaining and selling to our guests, whether that's hosting a distillery tour, running a stall at a market or serving customers in the distillery shop and bar.

#### Essentials of the Job

- Hosting distillery tours for small groups of up to 12 guests, and the occasional larger group.
- Selling Cooper King products at food and drink markets.
- Serving customers in the distillery shop and bar.
- All the above require: travelling to the distillery or event location, setting up, greeting guests, telling the Cooper King story, sharing your spirit knowledge, pouring samples, selling products, making simple drinks, running transactions through the till system, packing down and returning stock to the distillery.

## **Experience, Skills and Qualifications**

- Excellent interpersonal and communication skills.
- Experience in sales, retail, hospitality or teaching is desirable but not essential.
- Knowledge of brewing or distilling is desirable but not essential.
- Basic IT skills (till system training is provided).
- Strong time management and organisation skills, with the ability to multitask.
- Comfortable with physical activity and manual handling (e.g. lifting 10kg cases).
- Hold a driving licence and have access to a vehicle.

### **About You**

#### We're looking for someone who is:

- Able to tell a great story and keep an audience engaged.
- Friendly and professional, with a sense of humour and works well as part of a team.
- Interested in artisan food and drink, with a love of flavour!
- Interested in sustainability.
- Reliable and flexible.

### As our Tour, Shop & Event Host you will enjoy:

- Being part of an exciting and growing sustainable distillery.
- A supportive working environment, with flexible working hours and paid training opportunities.
- Regular team social events and a generous team discount.
- Paid days out tree planting with our charity partner.
- Organic teas and speciality coffee on tap.